



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona



Arizona's Agency for Social Services

DES History

**Department of
Economic Security (DES)
established in 1972**

**Department of Child
Safety (DCS) officially
moved Child Protective
Services out of DES in
2014**

**Today, DES assists more
than 2.9 million
Arizonans annually
through services that
address needs across
the lifespan**

DES Mission and Vision

Mission

The Arizona Department of Economic Security makes Arizona stronger by helping Arizonans reach their potential through temporary assistance for those in need, and care for the vulnerable.

True North

All Arizonans who qualify receive timely DES services and achieve their potential.



Office of Community Engagement (OCE)

**Community
Engagement**

**Volunteer
Engagement**



Ombudsman

Tribal Relations

DES Programmatic Divisions

- **Aging and Adult Services (DAAS)**
 - **Benefits and Medical Eligibility (DBME)**
 - **Child Support Services (DCSS)**
 - **Developmental Disabilities (DDD)**
 - **Employment & Rehabilitation Services (DERS)**
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Division of Aging and Adult Services

Division of Aging and Adult Services (DAAS)

- **Adult Protective Services**
- **Community Services**



Division of Aging and Adult Services (DAAS)

Adult Protective Services (APS):

In FY 2019, 17,328 reports resulted in investigations

1-877-SOS-ADULT
(1-877-767-2385)



Division of Aging and Adult Services (DAAS)

APS	CPS/DCS
Similarities	
Hotline calls are received and investigated for vulnerable populations	
Mandatory reporters (hospitals, social workers, etc.)	
Department contracts with community-based partners to provide services	
Differences	
Client has right to refuse all services	Client cannot refuse all services without potentially losing children
Department cannot remove adults from residence	Department can remove children from residence
State cannot take custody of an adult	State can take custody of a child
Generally requires less court-mandated activity	Generally requires significant judicial involvement

Division of Aging and Adult Services (DAAS)

Community Services

- Aging and Disability Services
- Arizona Refugee Resettlement
- Community Action Programs
- Coordinated Hunger Relief
- Domestic Violence Program
- Homeless Services





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Division of Benefits and Medical Eligibility

Division of Benefits and Medical Eligibility (DBME)



- **Disability Determination Services Administration**
- **Family Assistance Administration**



Division of Benefits and Medical Eligibility (DBME)

Supplemental Nutrition Assistance Program (SNAP)

- food-purchasing assistance to low-income families, children, and vulnerable adults
- funded by the U.S. Department of Agriculture



Temporary Assistance for Needy Families (TANF)

- cash benefits and support services to low-income Arizona families while recipients seek employment
- unless exempt, all work-eligible individuals residing in a household receiving Cash Assistance must participate in the Jobs Program

Division of Benefits and Medical Eligibility (DBME)

- DES determines eligibility for Medical Assistance in partnership with the Arizona Health Care Cost Containment System (AHCCCS).
- Arizonans' coverage may include doctor visits, physical exams, immunizations, prenatal care, hospital care and prescriptions.



Division of Benefits and Medical Eligibility (DBME)

Health-e-
Arizona **PLUS**

You can apply online.

www.healthearizonaplus.gov



It's *FREE*
and *EASY!*

Complete and submit **ONE** application



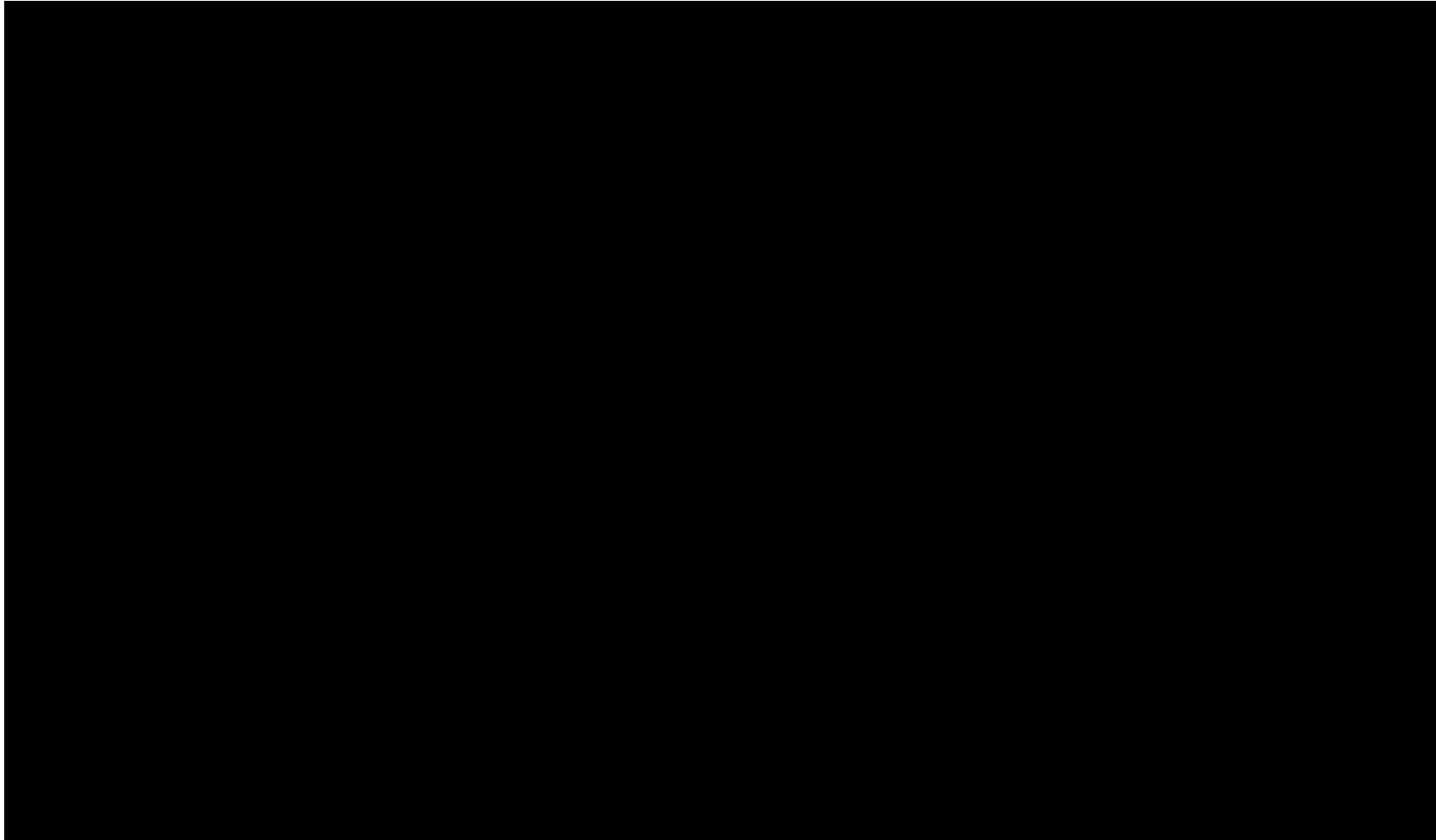
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Division of Child Support Services

Division of Child Support Services (DCSS)



Division of Child Support Services (DCSS)

- Establishing Paternity
- Establishing Child Support
- Finding the Other Parent
- Enforcement Actions
- Modification
- Evaders Program





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Division of Developmental Disabilities

Division of Developmental Disabilities (DDD)

AzEIP (Birth to 3) Eligibility	DDD (Any Age) Eligibility
Referral Process	Application Process
50% of Developmental Milestones Not Reached—or a Child With an Established Condition	Qualifying Diagnosis: <ol style="list-style-type: none">1. Autism Spectrum Disorder2. Cerebral Palsy3. Epilepsy4. Intellectual/Cognitive Disability
May Transition to DDD	Substantial Functional Limitations



DDD & ALTCS: What Are The Differences?

State Funded DDD Only	Targeted DDD	DDD/ALTCS Eligible
<p>Child/adult is not financial eligible for AHCCCS or ALTCS</p> <p>Will receive as a DDD member:</p> <ul style="list-style-type: none"> ▪ Support coordination ▪ Community Resources <p>❖ Responsible to find their own health insurance.</p>	<p>Child/adult is not medically eligible for ALTCS and is financially eligible for AHCCCS</p> <p>Will receive as a DDD member:</p> <ul style="list-style-type: none"> ▪ Support coordination ▪ Medical care, behavioral health care, and Children’s Rehabilitative Services through AHCCCS Complete Care. 	<p>Child/adult is financially and medically eligible for ALTCS</p> <p>Will receive as a DDD/ALTCS member:</p> <ul style="list-style-type: none"> ▪ Support coordination ▪ Medical care, behavioral health care, Children’s Rehabilitative Services (if eligible), and limited long-term services/supports through one of two offered DDD health plans ▪ May receive services and support from DDD such respite, habilitation, attendant care based on ISP.

Office of Individual & Family Affairs: Services

- Tribal Community Engagement
- Department of Child Safety/Foster Care
- Justice Reach-In
- Community Engagement
- Independent Oversight Committee Liaison
- Affordable Housing
- Customer Service Center/Provider Relation
- Communications/Public Information
- Advocacy
- Benefits Coordination
- Bachelors or Masters of Social Work Internship



Customer Service Center

Assists DDD members & potential members with a variety of questions, concerns and resources

Toll Free (844) 770-9500, Option #1
(TTY/TDD 711)

or

DDDCustomerServiceCenter@azdes.gov

Division of Developmental Disabilities (DDD)

Like DDD on Facebook



@OfficialArizonaDDD

Sign up to receive updates:

bit.ly/ddd_news



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Division of Employment & Rehabilitation Services (DERS)

Division of Employment & Rehabilitation Services (DERS)

- Child Care Administration
- Jobs Program
- Rehabilitation Services Administration
- Unemployment Insurance Administration
- Veterans' Assistance



ARIZONA @ WORK™
Innovative Workforce Solutions

Division of Employment & Rehabilitation Services (DERS)

A TRUE SECOND CHANCE

**Governor Ducey
developed a plan to
create safer
communities by
connecting former
inmates to fulfilling
employment**



Division of Employment & Rehabilitation Services (DERS)

Partnership between DES and the Arizona Department of Corrections, Rehabilitation, and Reentry (ADCRR)

In 2017 Employment Centers opened in 3 prisons:

ASPC Perryville -Piestewa Unit
Goodyear, AZ

ASPC Lewis – Sunrise Unit
Buckeye, AZ

ASPC Tucson –Manzanita Unit
Tucson, AZ



Division of Employment & Rehabilitation Services (DERS)

Second Chance Centers (SCC), help inmates who are within 60 days of release prepare to reenter the workforce through an intensive eight-week training and education program led by DES employment counselors.

Prison / SCC Name	Lewis: Eagle Point Unit	Perryville: Piestewa Unit	Tucson: Manzanita Unit	Total
<i># Currently Participating</i>	0	0	0	0
<i># Completed</i>	3,181	665	679	4,525
<i># Individuals Employed</i>	2,121	379	483	2,983
<i># Placements</i>	3,508	491	663	4,662

Data as of: 6/18/2020

Office of Community Engagement (OCE)

Contact information for DES Divisional Liaisons

Division of Benefits and Medical Eligibility:

Dawn Jones DawnJones@azdes.gov 602-774-5335

Division of Child Support Services:

Christian Romo ChristianRomo@azdes.gov 602-771-6279

Division of Developmental Disabilities:

Jaime Reddy jreddy@azdes.gov 602-542-5257

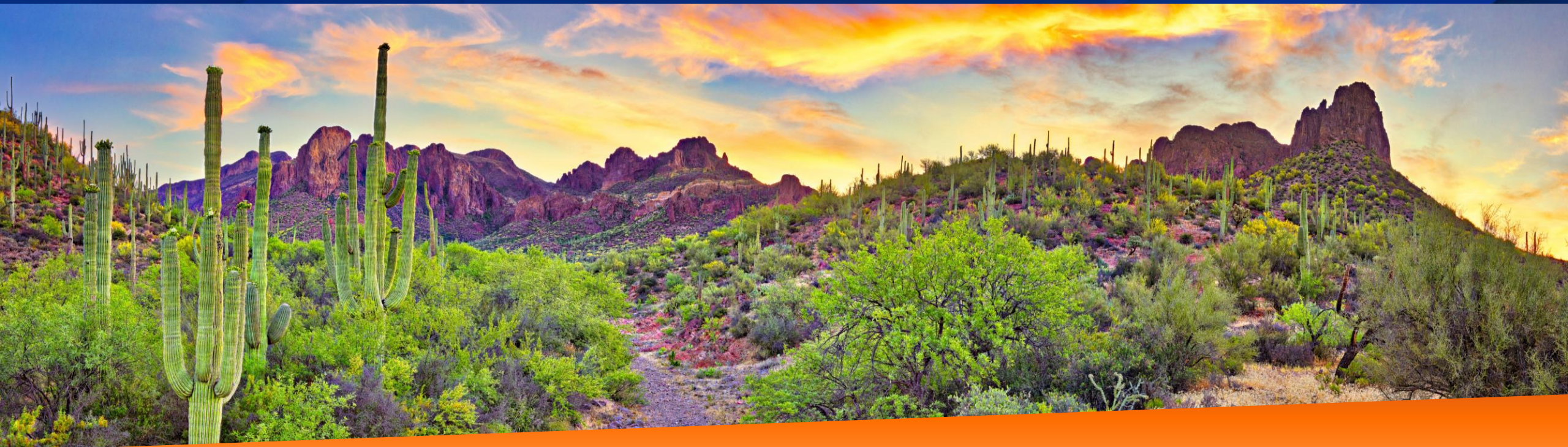
Division of Employment and Rehabilitation Services:

Regina Weiler ReginaWeiler@azdes.gov 480-438-9462



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Questions?